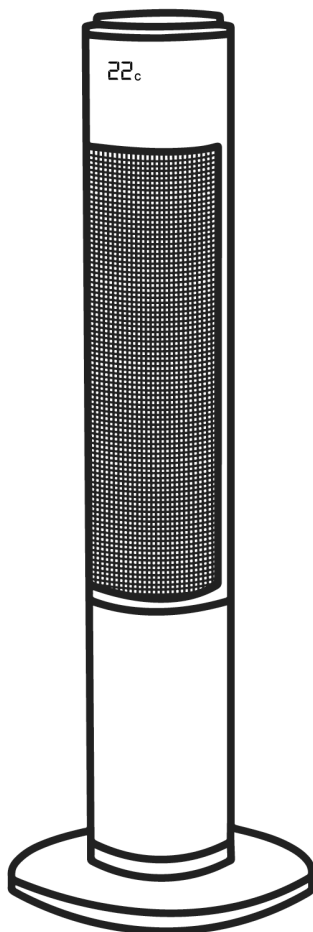


PTC TOWER HEATER WITH FIREPLACE 1000 - 2000W



Please keep this manual safe for future reference!

Thank you for your purchase of our PTC Tower Fan Heater.

Be sure to read this manual carefully before using your
new product.

If assistance is required, please contact our support team
via the channel of purchase

CONTENTS PAGE

PRODUCT SPECIFICATIONS

SAFETY INSTRUCTIONS

ASSEMBLY GUIDE

CONTROL FUNCTIONS

OPERATING INSTRUCTIONS

DEVICE SAFETY

CLEANING & STORAGE

FAQS

PRODUCT SPECIFICATIONS

Model No.	H31
Voltage/Frequency	220-240V / 50-60Hz
Rated Power (Watts)	1000 - 2000
Dimensions (cm)	30 x 30 x 86
Net Weight (kg)	3.3
Oscillation	Left & Right Swing - 60°
Noise Level	52 dB
Safety Features	Overheat & Tip Over Protection
Mode Options	LOW (1000W) HIGH (2000W)
Timer	1 - 8 Hours
Remote Control Included?	Y
Temperature Range	18°C – 45°C

SAFETY INSTRUCTIONS

When using electrical appliances, basic precautions should always be used to reduce the risk of fire, electric shock or personal injury, including the following:

1. DO NOT PLUG THIS HEATER INTO AN EXTENSION CORD / ADAPTER. TO AVOID ANY RISK OF FIRE, ALWAYS USE DIRECTLY FROM A WALL MAINS SOCKET.

2. The surface of this heater will become hot during use. To avoid burns, do not touch the hot surfaces with bare hands. When moving, ensure to hold the recessed carrying handle at the back of the unit and to wait an adequate amount of time after use for the item to properly cool down.

3. This unit operates at a high temperature. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains, at least 1 meter (3 foot) away from the front and top of the heater. Don't place anything close to the sides or rear of the heater. Do not place anything over the heater which will cover the unit.

4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by the person responsible for their safety.

5. Do not allow the unit to be used as a toy. Close attention and supervision is necessary when using this item near children. Children should be supervised to ensure that they do not play with the machine or remote control.
6. Always unplug the heater when not in use.
7. Do not operate the heater if the cord or plug is damaged, or if the heater malfunctions, is dropped, or damaged in any manner. Instead, discard the heater, or return it to an authorized service facility for examination, electrical or mechanical adjustment, or repair.
8. Do not use outdoors, or on wet surfaces.
9. Do not handle any part of the plug or machine with wet hands.
10. Suitable for dry locations ONLY. This heater is not intended for use in bathroom, laundry areas, and similar indoor locations . For example, never place the heater where it may fall into a bathtub or other water container. Likewise, please do not use or store where it may get wet or in the bathroom's immediate surroundings, a shower, or a swimming pool.
11. Do not run the power cord under carpeting. Do not cover the cable with throws rugs, runners, or any similar item.

12. Do not route the cable under furniture or appliances. Instead, arrange the cable away from any area where it may be tripped over.

13.To disconnect the heater, turn it off first, then proceed to remove the plug from the power outlet.

14.Only connect to properly grounded outlets.

15.Do not insert or allow foreign objects to enter any ventilation or exhaust opening on the device - this may cause electric shock, fire, or damage to the heater.

16.To prevent a possible fire, do not use if any opening or exhaust is blocked and ensure to keep free of dust, lint, hair, and anything that may reduce the level of airflow to the unit.

17.The heater has parts that can spark inside. Please do not use it in areas where gasoline, paint, or flammable gasses or liquids are used or stored.

18.Use this heater only as described in this User Guide. Any other use not recommended by the manufacturer may cause fire, electric shock, personal injury, or further property damage.

19.To prevent electrical overload and blown fuses, be sure that no other appliance is plugged into the same power outlet (receptacle) or another outlet (receptacle) wired into the same circuit.

20.If there is a loose fit between the plug and the socket or the plug becomes very hot, the socket may need to be replaced. Check with a qualified electrician to replace the socket.

21.It is normal for the plug and cord to feel warm to the touch. A plug or cord that becomes hot to the touch or becomes distorted in shape may result from a worn electrical outlet. Worn outlets or receptacles should be replaced before further use of the heater. Plugging the heater into a worn outlet / receptacle may result in overheating of the power cord or fire.

22.The output of this heater may vary and its temperature may become intense enough to burn exposed skin. Use of this heater is not recommended for persons with reduced sensitivity to heat or an inability to react to avoid burns.

23.Ensure the heater is on a stable, secure surface to eliminate the potential of tipping it over.

24.Be sure that the plug is fully inserted into an appropriate receptacle. Please remember that receptacles also deteriorate due to aging and continuous use: check periodically for signs of overheating or deformations evidenced by the plug. Do not use the receptacle and CALL an electrician to examine if required.

25.Check that neither the appliance nor the power cable has been damaged in any way during transportation.

26.Ensure that no pieces of polystyrene or other packaging material have been left between elements of the appliance. It is recommended to go over the appliance with a vacuum cleaner prior to use.

27.Do not attempt to modify or repair the product by yourself. Doing so could void the warranty and cause damage or personal injury. Only a qualified repair technician may disassemble or repair this product.

28.Choking hazard – This remote-control unit contains a small battery. Keep the remote control away from children, and do not swallow the battery. If the battery is swallowed, seek medical advice immediately.

29.If the machine is not working as it should, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped into water, do not use it.

30.Before cleaning, storage, or when not in use, always turn the heater OFF and unplug it from the electrical outlet and allow it to cool.

31. The heater must not be located immediately below a socket-outlet

32. In order to avoid overheating, do not cover the heater.

33. Keep the air inlet and outlet free from objects: at least 1 m in front and 50 cm behind the heater.

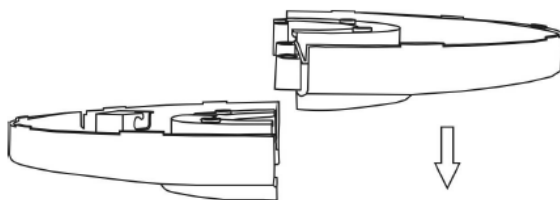
34. Do NOT leave the unit in operation unattended.

35. **NOTE:** There may be a trace of smoke or odour when the unit is first operated. This indicates that a drop of oil has fallen on the heating coil during the manufacturing process. It will quickly evaporate and should not re-occur.

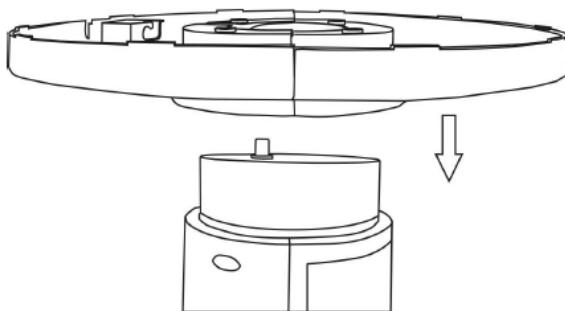
36. **NOTE:** You may notice a slight sound when the machine is turned on or off, this is due to the material expanding when heated and contracting when cooled. Do not be alarmed - This is normal and to be expected.

ASSEMBLY GUIDE

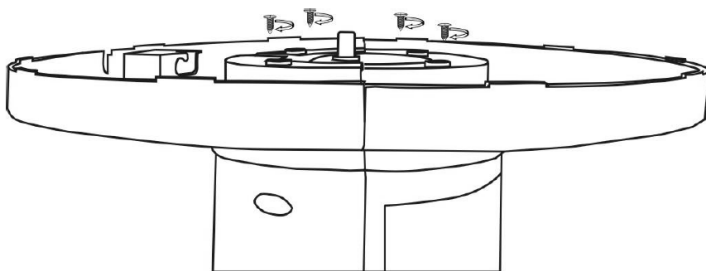
1. Remove the parts from the product packaging & connect the two halves of the base into one piece as shown below:



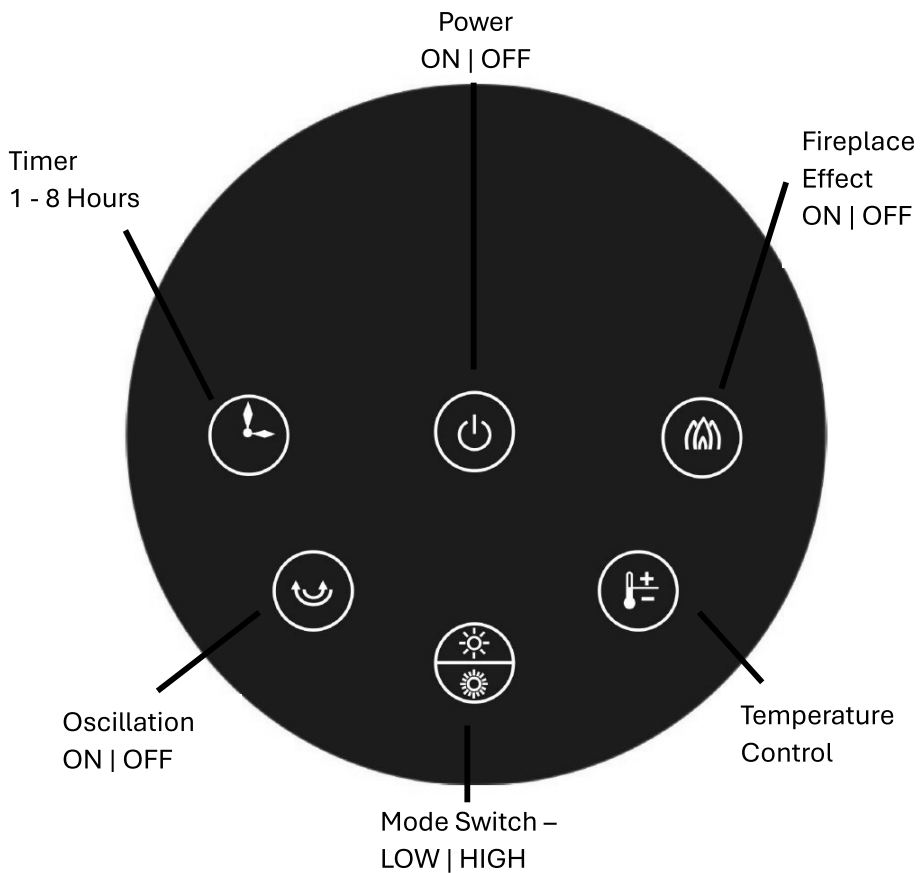
2. Stand the heater upside down, so the LED screen is at your feet.
 - a. Pull the power cord through the centre hole of the base and push the base towards the appliance.

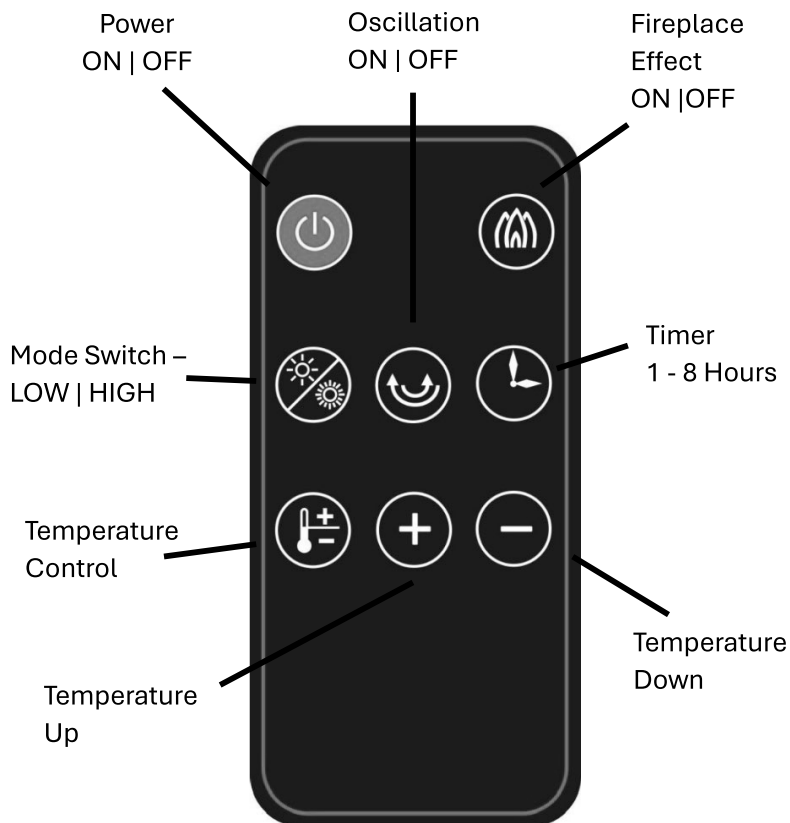


3. Using the 4 screws (ST3 X 8) provided, affix the base to the appliance. Once you have screwed the base, you can clip the power cord into the slot of the base to ensure it will not obstruct the freestanding of the appliance.



CONTROL FUNCTIONS





Note: When adjusting the temperature using the remote control, you must first press the “Temperature Control” button, before using the +/- buttons to adjust the temperature.

OPERATING INSTRUCTIONS

1. After connecting the appliance to your mains power, switch the power button on the back of the device to the ON position



“O” = OFF,
“—” = ON

2. Press  to switch the device on, you will hear the fan start to operate.
3. You can then press the  button to select a mode LOW | HIGH | FAN
4. If you wish to set a temperature target for the appliance to work towards, you can utilise the  button to set a temperature target.

Please Note:

- a. Setting a target temperature 1-2°C Higher than the recorded room temperature will set the heater into LOW heat mode.
- b. Setting a target temperature greater than 3°C of the recorded room temperature will set the heater into HIGH heat mode.
- c. When a target temperature is met, the heater will continue to heat in LOW heat mode until switched off by the user.
- d. Setting a target temperature lower than the recorded room temperature will cause the heater to stop heating and enter into a continuous FAN mode.

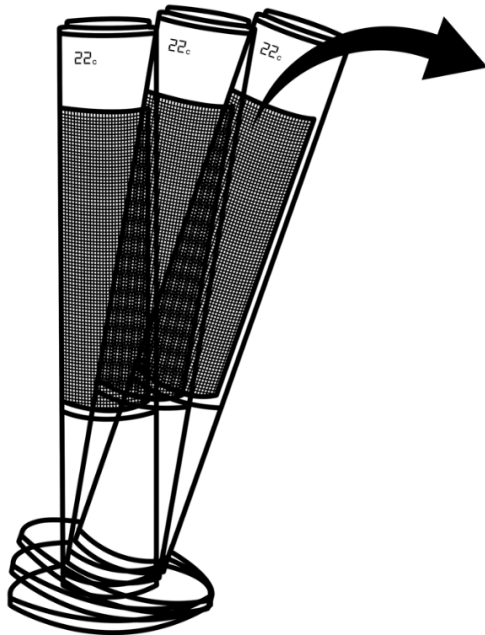
DEVICE SAFETY

This product is fitted with two main safety features:

Tip Over Protection

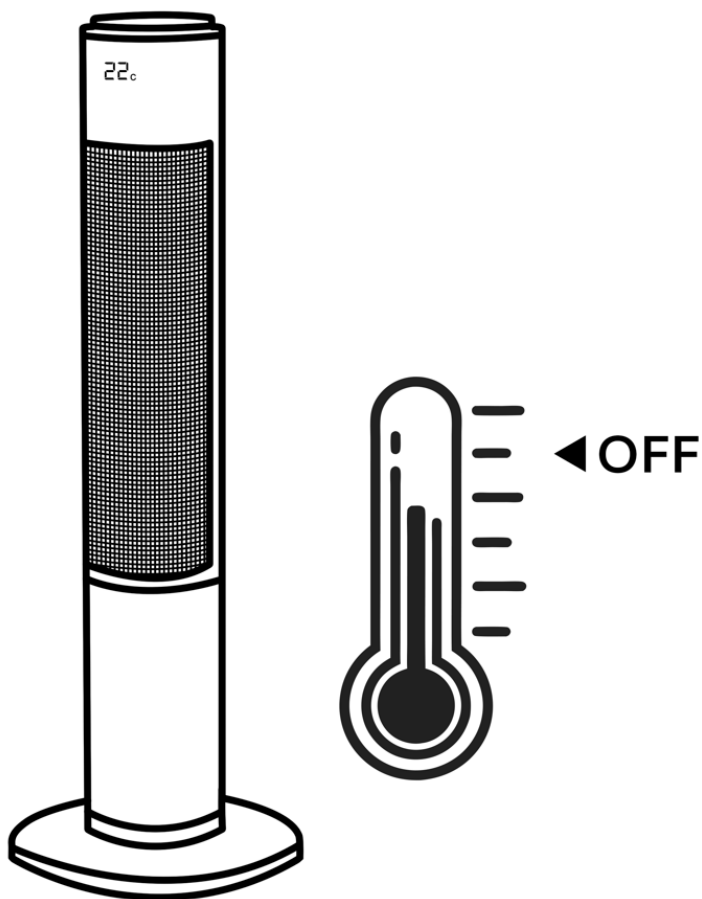
When the heater is tipped forwards or backwards, or is accidentally knocked down, the automatic tip-over cut off switch will activate and switch the heater off automatically.

After the device is tipped over and cut out, simply pick it back up and place on a flat surface and switch on the power switch and select the desired mode to start using once again.



Overheat Protection

The automatic overheat protection system will shut the unit off if it is detected that parts of the heater are overheating.



CLEANING & STORAGE

We recommend this heater to be cleaned at least once a month, and before putting away in storage for the off-season. To clean, please follow the below instructions:

1. Ensure the heater is cool, off and unplugged from the mains power source.
2. Use a dry cloth to clean the external surfaces of the heater.

Note: DO NOT use water, wax, polish or any other chemical solution to clean the device.

3. Pack the heater in its original packaging and store in a cool, dry place, out of direct sunlight.

FAQS

1. How much power does the unit use on each setting?
 - a. LOW 1000W | HIGH 2000W
2. There is a peculiar smell when using the device
 - a. When first receiving your product, this is to be expected. The smell will disappear with use. We recommend using the item in a well-ventilated setting on the first uses.

3. My heater is making a noise when switched on or off.
 - a. This is due to the material expanding when heated and contracting when cooled – do not be alarmed, this is normal and to be expected.
4. Why is the heater blowing out cold air?
 - a. When in fan mode, the heater will blow out cool air.
 - b. Setting a target temperature lower than the room temperature will set the unit into FAN mode.
5. The +/- buttons on the remote control aren't working
 - a. In order to utilise the +/--temperature controls via the remote control, the temperature control button  must first be pressed.

